



AGENCY OF COMMERCE & COMMUNITY DEVELOPMENT

Implementing and Understanding Restart Guidance for the Lodging Sector

- *Ted Brady, Deputy Secretary, Agency of Commerce*
- *Heather Pelham, Commissioner, Department of Tourism and Marketing*
- *Amy Spear, Vermont Chamber of Commerce*

Agenda

- Lodging Guidance Update
- Travel Guidance Update
- Turning Guidance into Business Practices
- Q&A

Lodging Guidance

Reduce Density:

- Multi-room lodging operations may book 50 percent of rooms for non-residential lodging or have a total of 25 guests and staff on the property - whichever is greater.
- Residential guests, such as long-term stays for essential workers or AHS guests, may exceed the 50 percent occupancy threshold.
- Standalone cabins, cottages, and short-term rentals are excluded from percentage occupancy limitations.

Lodging Guidance

- Any guests that exhibit signs of illness or COVID-19 symptoms upon arrival may not be allowed to check in. If symptoms begin during their stay they must be asked to leave and return home if possible. If departure is not possible, guests must self-isolate for the remainder of their stay and the Vermont Department of Health must be contacted immediately.
- All lodging and camping operations with more than 10 (ten) employees must complete and keep on file a reopening and training plan. VOSHA and the Agency of Commerce have provided a template at <https://accd.vermont.gov/covid-19/business/restart>

Lodging Guidance

Lodging operations and campgrounds must alter normal operations to maximize social distancing of guests.

- Check-in/out should be done via phone or electronic means to the greatest extent possible.
- A room or accommodation must be thoroughly cleaned in accordance with CDC guidelines before another guest may use the accommodation.
- Operators must ensure there are no gatherings of more than 25 people on the property.
- Only one party should use an elevator at any given time.
- Amenities may only be open if they are done so in accordance with the Executive Order and the Phased Restart Work Safe Guidance. Amenities must be cleaned and sanitized between guest usage and be managed to restrict access to 25 or fewer individuals, including employees, and maintain social distancing.
- Food service may only be offered in compliance with current restaurant guidance. Indoor dining is restricted to 25 percent of capacity.
- Direct contact services (such as check-in, bell, valet, housekeeping, etc.) must be limited to the greatest extent possible. Cashless / touchless transactions are strongly preferred.
- Operators must maintain an easily accessible log of customers and their contact information for 30 days in the event contact tracing is required by the Health Department.

Travel Guidance

- Lodging operations and short-term rentals, campgrounds and marinas may accept overnight reservations from: Vermont residents.
- Travelers who travel from a county with a similar active COVID-19 caseload as Vermont as identified by the Vermont Agency of Commerce and Community Development.
- Travelers from a high-risk area not identified as having a similar active COVID-19 caseload if they complete a quarantine in Vermont before arriving at a lodging property.
- **EFFECTIVE 6/15:** Travelers may complete either: (i) complete a 14-day quarantine; or (ii) complete a 7-day quarantine followed by a negative test – in their home state and enter Vermont without further quarantine restrictions if they drive directly from their home via their personal vehicle.
- **EFFECTIVE 6/15:** Travelers may complete either: (i) a 14-day quarantine; or (ii) a 7-day quarantine followed by a negative test – in a Vermont lodging establishment regardless of destination origin or manner of travel (travelers must stay in their quarantine location for the duration of quarantine other than to travel to and from a test site).

Travel Guidance

- Operators must ensure that out-of-state guests register with Sara Alert to get daily reminders via text, email or phone from the Vermont Department of Health.
- <https://apps.health.vermont.gov/EpilInfoWebSurvey/Home/9c2e5941-1ba7-4ab4-84be-558ba7684f5d>

Survey #: ID_EPI_05292020_V2

Organization: Vermont Department of Health

This is a survey to enroll you in Sara Alert. This is a single page survey that should take less than 5 minutes to complete.

Why sign up for Sara Alert?

- Fast, easy, and free reminders to check yourself for symptoms
- Quick access to the Health Department for guidance and information if you develop symptoms
- Helps our public health teams contain the spread of COVID-19

Sara Alert is a free, automated and secure reminder system to check for common symptoms of COVID-19. People visiting or returning to Vermont, and people who have tested positive for COVID-19 and their close contacts, can get daily reminders by email, text or phone asking if they are experiencing any symptoms. If symptoms are reported, a member of our team will reach out to provide guidance and next steps. Please note, Sara Alert is not a contact tracing system. It is not GPS-based, so it does not monitor the person's movements.

This survey is intended for people who returned to Vermont in the last 14 days. If you have other members of your household to enroll, please complete a survey for each member of your household.

Travel Guidance

CERTIFICATE OF COMPLIANCE TO VERMONT BE SMART, STAY SAFE EXECUTIVE ORDER 01-20

1. I certify that:
 - a. I have not left the state of Vermont for any reason except essential travel in the past 14 days; OR
 - b. I have completed a 14-day self-quarantine and have not left the state of Vermont since completing this quarantine; OR
 - c. I have been in a county in NY, RI, MA, ME, NH, or CT with fewer than 400 active COVID-19 cases per million, as set forth on the Vermont Agency of Commerce and Community Development's website*, and I did not travel to Vermont by air or bus, and I have registered with the Vermont Department of Health's Sara Alert system* and will provide updates to that system daily; OR
 - d. I am a critical worker as defined by the State of Vermont.
2. I also certify that I have not had close contact within the past 14 days with a person confirmed to have COVID-19.
3. I also certify that I do not currently, and have not had in the past 24 hours, any of the following symptoms:
 - A fever above 100.4° F / 38° C, or felt feverish;
 - Chills;
 - Muscle pain;
 - Sore throat;
 - Headache;
 - New loss of taste or smell.
4. I also certify that all persons in my care who are under the age of 18 or who are dependent on my care meet the criteria described in items 1–3 above. Please provide a list of the names of all such persons in your care.

5. I have read and understand this entire Certificate of Compliance and make the above certifications under the pains and penalties of perjury.

*For information related to completing this form, visit: accd.vermont.gov/coc

Operators shall require a copy of a Vermont drivers license or a signed document from the guest(s) attesting they meet the quarantine requirement, have traveled from a county with similar active COVID-19 caseload per ACCD, are an essential/authorized worker, or are a Vermonter. All guests must also complete a health questionnaire. The Agency of Commerce has provided a form at accd.vermont.gov that meets both these criteria. However, operators may utilize an alternate method including those completed via electronic means such as email, upon check-in.

Questions

- *Ted Brady, Deputy Secretary, Agency of Commerce and Community Development*
- Ask for additional guidance at accd.Vermont.gov
- Commerce.covid19@Vermont.gov
- Sign up for the Economic and Community Response Newsletter @ <https://accd.vermont.gov/covid-19/business>