

## Ski Area Sector Reopening Plan

### Sector Information

Sector Name: Ski Areas – Summer/Fall Season

NAICS Code(s): 713920 (skiing facilities), 721110 (hotels, alpine skiing facilities with accommodations),

Sample Companies: Bromley Mountain Resort, Jay Peak Resort, Killington Resort, Smugglers’ Notch, Stratton Mountain Resort, Suicide Six Ski Area, Sugarbush Resort

Vermont Sector Trade Association Name(s): Vermont Ski Areas Association, National Ski Areas Association

# Vermont Employees in Sector: 13,000

\$ Vermont Payroll in Sector:

	<b>Phase 1- June 1</b>	<b>Phase 2- date TBD</b>	<b>Phase 3- date TBD</b>
<b>Phased Implementation Timeline &amp; Types of Work</b>	<p>Guests currently residing in Vermont and non-Vermont residents who have met the quarantine requirement</p> <p>Low risk activities permitted (scenic lift rides, lift-served mountain biking, alpine slide, mountain coaster, Segway tours, mini golf)</p> <p>Recommend touchless/no contact reservation, purchase, and other processes whenever possible.</p> <p>Staff and Guests who are high risk are encouraged to stay home.</p> <p>Scenic lift rides: manage queuing to maintain proper distancing; supply hand sanitizer at top and bottom of lift; load only family/household groups together per carrier or load only 50% of capacity per carrier. Gondolas/trams that cannot facilitate 6-foot distancing between household</p>	<p>Low and medium risk activities permitted (medium risk: adventure park, aerial adventure park, bungee trampolines, outdoor climbing walls, ziplines)</p> <p>Recommend touchless/no contact reservation, purchase and other processes whenever possible.</p> <p>Staff and Guests who are high risk are encouraged to stay home.</p> <p>Scenic lift rides: manage queuing to maintain proper distancing; supply hand sanitizer at top and bottom of lift; load only family/household groups together per carrier or load only 50% of capacity per carrier. Gondolas/trams to have windows open while</p>	<p>Low, medium and high risk activities permitted (high risk: arcade, kids play areas/playgrounds, skating rink)</p> <p>Recommend touchless/no contact reservation, purchase and other processes whenever possible.</p> <p>Staff and Guests who are high risk are encouraged to stay home.</p> <p>Scenic lift rides: manage queuing to maintain proper distancing; supply hand sanitizer at top and bottom of lift; load only family/household groups together per carrier or load only 50% of capacity per carrier. Gondolas/trams to have windows open while</p>

	<p>groups shall allow only members of same household in a single carrier. Gondolas/trams to have windows open while operational. Sanitize carrier touch points 1x/day.</p> <p>Reduce high-contact surfaces and common areas including closing waiting areas, removing picnic tables, closing play structures and offering only rental gear/equipment that can and shall thoroughly disinfected between users.</p> <p>*Follow State-prescribed maximum gathering size, and separate state sector restart plans (including golf, food &amp; beverage/restaurant, retail, lodging, childcare/day camps, pools/waterpark, indoor fitness/climbing walls, spa, movie theatre).</p> <p>Follow ACCD/VDH <a href="#">Business Restart</a> and <a href="#">CDC Guidelines for Business and Employers</a> and <a href="#">CDC Guidance for Recreation Facilities</a></p> <p>ACCD <a href="#">Sector Guidance for Outdoor Recreation</a></p> <p>Follow <a href="#">CDC Guidance for Cleaning and Disinfecting for Public Spaces Workplaces and Businesses</a></p> <p>Ski area will create and have on file a custom <a href="#">restart plan</a>, including operating plans for each guest activity to address queueing, distancing, density, cleaning/disinfecting.</p>	<p>operational. Sanitize carrier touch points 1x/day.</p> <p>Rental gear/equipment to be cleaned and disinfected between users.</p> <p>*Follow State-prescribed maximum gathering size, and separate state sector restart plans (including golf, food &amp; beverage/restaurant, retail, lodging, childcare/day camps, pools/waterpark, indoor fitness/climbing walls, spa, movie theatre).</p> <p>Follow ACCD/VDH <a href="#">Business Restart</a> and <a href="#">CDC Guidelines for Business and Employers</a> and <a href="#">CDC Guidance for Recreation Facilities</a></p> <p>ACCD <a href="#">Sector Guidance for Outdoor Recreation</a></p> <p>Follow <a href="#">CDC Guidance for Cleaning and Disinfecting for Public Spaces Workplaces and Businesses</a></p> <p>Ski area will create and have on file a custom <a href="#">restart plan</a>, including operating plans for each guest activity to address queueing, distancing, density, cleaning/disinfecting. <a href="https://accd.vermont.gov/covid-9/business/restart/plans">https://accd.vermont.gov/covid-9/business/restart/plans</a></p>	<p>operational. Sanitize carrier touch points 1x/day.</p> <p>Rental gear/equipment to be cleaned and disinfected between users.</p> <p>*Follow State-prescribed maximum gathering size, and separate state sector restart plans (including golf, food &amp; beverage/restaurant, retail, lodging, childcare/day camps, pools/waterpark, indoor fitness/climbing walls, spa, movie theatre).</p> <p>Follow ACCD/VDH <a href="#">Business Restart</a> and <a href="#">CDC Guidelines for Business and Employers</a> and <a href="#">CDC Guidance for Recreation Facilities</a></p> <p>ACCD <a href="#">Sector Guidance for Outdoor Recreation</a></p> <p>Follow <a href="#">CDC Guidance for Cleaning and Disinfecting for Public Spaces Workplaces and Businesses</a></p> <p>Ski area will create and have on file a custom <a href="#">restart plan</a>, including operating plans for each guest activity to address queueing, distancing, density, cleaning/disinfecting. <a href="https://accd.vermont.gov/covid-9/business/restart/plans">https://accd.vermont.gov/covid-9/business/restart/plans</a></p>
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<b>Employee Training &amp; Education Plan</b>	<p>All employees will receive CDC, OSHA and State required training prior to re-starting (distancing, hand washing, PPE, cleaning and sanitation, stay home) following CDC and industry leading training tools</p> <p>VOSHA <a href="#">Protecting the Health and Safety of Workers</a> minimum level training</p> <p>Employees pass health screening and obtain PPE, symptomatic employees not report to work/sent home</p> <p>Employees trained on use and disposal of PPE following <a href="#">VDH guidelines for face coverings</a></p> <p>Employees wear PPE, face coverings as required by ACCD/VDH guidelines</p> <p>All business operations must have a designated health and safety officer on-site who monitors and has the authority to stop or modify activities to ensure compliance with mandatory health and safety requirements</p> <p>No equipment/tool sharing unless properly sanitized between uses</p>	<p>All employees will receive CDC, OSHA and State required training prior to re-starting (distancing, hand washing, PPE, cleaning and sanitation, stay home) following CDC and industry leading training tools</p> <p>VOSHA <a href="#">Protecting the Health and Safety of Workers</a> minimum level training</p> <p>Employees pass health screening and obtain PPE, symptomatic employees not report to work/sent home</p> <p>Employees trained on use and disposal of PPE following <a href="#">VDH guidelines for face coverings</a></p> <p>Employees wear PPE, face coverings as required by ACCD/VDH guidelines</p> <p>All business operations must have a designated health and safety officer on-site who monitors and has the authority to stop or modify activities to ensure compliance with mandatory health and safety requirements</p> <p>No equipment/tool sharing unless properly sanitized between uses</p>	<p>All employees will receive CDC, OSHA and State required training prior to re-starting (distancing, hand washing, PPE, cleaning and sanitation, stay home) following CDC and industry training tools</p> <p>VOSHA <a href="#">Protecting the Health and Safety of Workers</a> minimum level training</p> <p>Employees pass health screening and obtain PPE, symptomatic employees not report to work/sent home</p> <p>Employees trained on use and disposal of PPE following <a href="#">VDH guidelines for face coverings</a></p> <p>Employees wear PPE, face coverings as required by ACCD/VDH guidelines</p> <p>All business operations must have a designated health and safety officer on-site who monitors and has the authority to stop or modify activities to ensure compliance with mandatory health and safety requirements</p> <p>No equipment/tool sharing unless properly sanitized between uses</p>

<p><b>Physical Distancing Plan</b></p>	<p>All CDC, OSHA and State guidelines for physical distancing followed (i.e. min 6 ft) for employees, and guest queuing, activities, facilities.</p> <p>Staggered work schedules to avoid grouping</p> <p>Remote work: non-site-essential personnel work remotely</p> <p>Guest shuttle services operate at reduced capacity to ensure social distancing between guests of different households, with regular cleaning.</p> <p>Vendor deliveries scheduled; follow property requirements.</p>	<p>All CDC, OSHA and State guidelines for physical distancing followed (i.e. min 6 ft) for employees, and guest queuing, activities, facilities.</p> <p>Remote work: non-site-essential personnel work remotely; close contact and low-contact workers to report in accordance with ACCD guidance.</p> <p>Guest shuttle services operate at reduced capacity to ensure social distancing between guests of different households, with regular cleaning.</p> <p>Vendor deliveries scheduled; follow property requirements.</p>	<p>All CDC, OSHA and State guidelines for physical distancing followed (i.e. min 6 ft) for employees, and guest queuing, activities, facilities.</p> <p>Shuttle service operates at 100% capacity with regular cleaning.</p> <p>Vendor deliveries scheduled; follow property requirements.</p>
<p><b>Postings and Notifications</b></p>	<p>Internal:</p> <p>All employees receive notification with protocols prior to returning to work and scheduled training on all CDC, OSHA and State health and safety requirements</p> <p>Employees with symptoms not to report to work, self-quarantine</p> <p>Postings in all employee entrances, work areas with CDC, OSHA and State health and safety requirements related to safety (distancing), health, sanitation, self-monitoring, compliance and enforcement. <a href="#">See ACCD signage guidance.</a></p>	<p>Internal:</p> <p>All employees receive notification with protocols prior to returning to work and scheduled training on all CDC, OSHA and State health and safety requirements</p> <p>Employees with symptoms not to report to work, self-quarantine</p> <p>Postings in all employee entrances, work areas with CDC, OSHA and State health and safety requirements related to safety (distancing), health, sanitation, self-monitoring, compliance and enforcement. <a href="#">See ACCD signage guidance.</a></p>	<p>Internal:</p> <p>All employees receive notification with protocols prior to returning to work and scheduled training on all CDC, OSHA and State health and safety requirements</p> <p>Employees with symptoms not to report to work, self-quarantine</p> <p>Postings in all employee entrances, work areas with CDC, OSHA and State health and safety requirements related to safety (distancing), health, sanitation, self-monitoring, compliance and enforcement. <a href="#">See ACCD signage guidance.</a></p>

	<p>External/guests:</p> <p>Pre arrival communication (website, email, social) detailing self-screening, stay home if sick; guest expectations (ex. distancing requirements, hand hygiene, face coverings)</p> <p>Implement measures, including signage and registration processes that reinforce that the business/activities are open only for Vermont residents and those who have met the VDH’s quarantine requirement.</p> <p>Clearly visible signage in all areas frequented by guests with CDC, State health and safety requirements, sanitation protocols - including registration, check in, activity start points and other public areas. <a href="#">See ACCD signage guidance.</a></p> <p>Clearly visible signage by delivery entrances used by vendors with CDC and State health and safety requirements</p>	<p>External/guests:</p> <p>Pre arrival communication (website, email, social) detailing self-screening, stay home if sick; guest expectations (ex. distancing requirements, hand hygiene, face coverings)</p> <p>Implement measures, including signage and registration processes that reinforce that the business/activities are open only for Vermont residents and those who have met the VDH’s quarantine requirement, while in effect.</p> <p>Clearly visible signage in all areas frequented by guests with CDC, State health and safety requirements, sanitation protocols - including registration, check in, activity start points and other public areas. <a href="#">See ACCD signage guidance.</a></p> <p>Clearly visible signage by delivery entrances used by vendors with CDC and State health and safety requirements.</p>	<p>External/guests:</p> <p>Pre arrival communication (website, email, social) detailing self-screening, stay home if sick; guest expectations (ex. distancing requirements, hand hygiene, face coverings)</p> <p>Implement measures, including signage and registration processes that reinforce that the business/activities are open only for Vermont residents and those who have met the VDH’s quarantine requirement, if still in effect.</p> <p>Clearly visible signage in all areas frequented by guests with CDC, State health and safety requirements, sanitation protocols - including registration, check in, activity start points and other public areas. <a href="#">See ACCD signage guidance.</a></p> <p>Clearly visible signage by delivery entrances used by vendors with CDC and State health and safety requirements</p>
<p><b>Health Monitoring Policy for Employees</b></p>	<p>Employees with symptoms not to report to work, self-quarantine/isolate per VHD guidelines.</p> <p>Inform all staff at on-boarding of mandatory daily self-health check and illness reporting procedures based on ACCD, CDC guidelines.</p>	<p>Employees with symptoms not to report to work, self-quarantine/isolate per VHD guidelines.</p> <p>Inform all staff at on-boarding of mandatory daily self-health check and illness reporting procedures based on ACCD, CDC guidelines.</p>	<p>Employees with symptoms not to report to work, self-quarantine/isolate per VHD guidelines.</p> <p>Inform all staff at on-boarding of mandatory daily self-health check and illness reporting procedures based on ACCD, CDC guidelines.</p>

	<p>Safety officer designated prior to the start of each shift.</p> <p>Safety officer tracks illness reports of employees that become or are suspected of illness and ensures compliance with VDH/CDC guidelines.</p> <p>Prior to the commencement of each work shift, pre-screening including temperature checks and health survey shall be required to verify each employee has no symptoms of respiratory illness (fever, cough, and/or shortness of breath, chills, muscle pain, sore throat, new loss of taste or smell). (Business to make a good faith effort to acquire no-touch thermometers.) See <a href="#">State of Vermont model pre screening procedures.</a></p> <p><a href="#">Employee screening</a> questions: In the past 14 days have you had close contact with a person confirmed to have COVID-19?</p> <p>Today, or in the past 24 hours have you had any of the following symptoms?</p> <p>Cough Fever</p> <p>Shortness of breath or difficulty breathing</p> <p>Fever (&gt;100.4°F / 38°C) or felt feverish</p> <p>Chills</p> <p>Muscle pain</p> <p>Sore Throat</p> <p>New Loss of Taste or Smell</p>	<p>Safety officer designated prior to the start of each shift.</p> <p>Safety officer tracks illness reports of employees that become or are suspected of illness and ensures compliance with VDH/CDC guidelines.</p> <p>Prior to the commencement of each work shift, pre-screening including temperature checks and health survey shall be required to verify each employee has no symptoms of respiratory illness (fever, cough, and/or shortness of breath, chills, muscle pain, sore throat, new loss of taste or smell). (Business to make a good faith effort to acquire no-touch thermometers.) See <a href="#">State of Vermont model pre screening procedures.</a></p> <p><a href="#">Employee screening</a> questions: In the past 14 days have you had close contact with a person confirmed to have COVID-19?</p> <p>Today, or in the past 24 hours have you had any of the following symptoms?</p> <p>Cough Fever</p> <p>Shortness of breath or difficulty breathing</p> <p>Fever (&gt;100.4°F / 38°C) or felt feverish</p> <p>Chills</p> <p>Muscle pain</p> <p>Sore Throat</p>	<p>Safety/Health officer remains available prior to each shift.</p> <p>Safety officer tracks illness reports of employees that become or are suspected of illness and ensures compliance with VDH/CDC guidelines.</p> <p>Prior to the commencement of each work shift, pre-screening including temperature checks and health survey shall be required to verify each employee has no symptoms of respiratory illness (fever, cough, and/or shortness of breath, chills, muscle pain, sore throat, new loss of taste or smell). (Business to make a good faith effort to acquire no-touch thermometers.) See <a href="#">State of Vermont model pre screening procedures.</a></p> <p><a href="#">Employee screening</a> questions: In the past 14 days have you had close contact with a person confirmed to have COVID-19?</p> <p>Today, or in the past 24 hours have you had any of the following symptoms?</p> <p>Cough Fever</p> <p>Shortness of breath or difficulty breathing</p> <p>Fever (&gt;100.4°F / 38°C) or felt feverish</p> <p>Chills</p> <p>Muscle pain</p> <p>Sore Throat</p>
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		New Loss of Taste or Smell	New Loss of Taste or Smell
<b>Health Monitoring Policy for Vendors/ Contractors</b>	<p>Vendors/Contractors will be provided host business COVID Response Plan detailing, personal hygiene, self-health checks and, physical distancing policies. Provided to vendors and visitors prior to arrival and again upon arrival.</p> <p>Mandatory daily self-health check (Safety/Health officer documents, daily, for both contractors and vendors.</p> <p>Safety/Health officer monitors PPE, procedural compliance and illness reporting.</p> <p>Safety/Health officer to document reported illnesses for contact tracing and assess general visitor compliance.</p> <p>Contractors must follow all PPE and protocols for employees including ACCD, VDH and VOSHA requirements, including passing daily health screening.</p> <p>Contractors must take online VOSHA training and provide host company with the certificate of completion for each worker to be kept on file.</p> <p>Host company will keep a 30-day log of all visitors working or staying at the ski area with</p>	<p>Vendors/Contractors will be provided host business COVID Response Plan detailing, personal hygiene, self-health checks, physical distancing policies. Provided to vendors and guests prior to arrival and again at arrival.</p> <p>Mandatory daily self-health check (Safety/Health officer documents, daily, for both contractors and vendors.</p> <p>Safety/Health officer monitors PPE, procedural compliance and illness reporting.</p> <p>Safety/Health officer to document reported illnesses for contact tracing and assess general visitor compliance.</p> <p>Contractors must follow all PPE and protocols for employees including ACCD, VDH and VOSHA requirements, including passing daily health screening.</p> <p>Contractors must take online VOSHA training and provide host company with the certificate of completion for each worker to be kept on file.</p> <p>Host company will keep a 30-day log of all visitors working or staying at the ski area with</p>	<p>Vendors/Contractors will be provided host business COVID Response Plan detailing, personal hygiene, self-health checks, physical distancing policies. Provided to vendors and guests prior to arrival and again at arrival.</p> <p>Safety/Health officer monitors PPE, procedural compliance and illness reporting.</p> <p>Safety/Health officer to document reported illnesses for contact tracing and assess general visitor compliance.</p> <p>Contractors must follow all PPE and protocols for employees including ACCD, VDH and VOSHA requirements, including passing daily health screening.</p> <p>Contractors must take online VOSHA training and provide host company with the certificate of completion for each worker to be kept on file.</p> <p>Host company will keep a 30-day log of all visitors working or staying at the ski area with</p>

	<p>contact information for possible contact tracing.</p> <p>Out-of-state contractors performing currently authorized work:</p> <p>Prior to arrival, host company provide contractor with letter stating the work they will be doing and the dates; Contractor keeps it with them.</p> <p>Host company to document each contractor/worker's daily health self-certification: form that the contractor completes and signs each day that is kept on file.</p> <p>Contractor must complete host company training regarding health self-certifications and work protocols</p> <p>Contractors should be encouraged to get tested at one of the pop-up testing sites (not mandatory)</p> <p>Guests recommended to wear face coverings when social distancing is not possible.</p> <p>Guests must self-certify upon arrival:</p> <p><a href="#">Screening</a> questions: In the past 14 days have you had close contact with a person confirmed to have COVID-19?</p> <p>Today, or in the past 24 hours have you had any of the following symptoms?</p> <p>Cough Fever</p>	<p>contact information for possible contact tracing.</p> <p>Out-of-state contractors performing currently authorized work:</p> <p>Prior to arrival, host company provide contractor with letter stating the work they will be doing and the dates; Contractor keeps it with them.</p> <p>Host company to document each contractor/worker's daily health self-certification: form that the contractor completes and signs each day that is kept on file.</p> <p>Contractor must complete host company training regarding health self-certifications and work protocols</p> <p>Contractors should be encouraged to get tested at one of the pop-up testing sites (not mandatory)</p> <p>Guests recommended to wear face coverings when social distancing is not possible.</p> <p>Guests must self-certify upon arrival:</p> <p><a href="#">Screening</a> questions: In the past 14 days have you had close contact with a person confirmed to have COVID-19?</p> <p>Today, or in the past 24 hours have you had any of the following symptoms?</p> <p>Cough Fever</p>	<p>contact information for possible contact tracing.</p> <p>Out-of-state contractors performing currently authorized work:</p> <p>Prior to arrival, host company provide contractor with letter stating the work they will be doing and the dates; Contractor keeps it with them.</p> <p>Host company to document each contractor/worker's daily health self-certification: form that the contractor completes and signs each day that is kept on file.</p> <p>Contractor must complete host company training regarding health self-certifications and work protocols</p> <p>Contractors should be encouraged to get tested at one of the pop-up testing sites (not mandatory)</p> <p>Guests recommended to wear face coverings when social distancing is not possible.</p> <p>Guests must self-certify upon arrival:</p> <p><a href="#">Screening</a> questions: In the past 14 days have you had close contact with a person confirmed to have COVID-19?</p> <p>Today, or in the past 24 hours have you had any of the following symptoms?</p> <p>Cough Fever</p>
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<p><b>Supply chain impacts of reopening</b></p>	<p>General list of supplier categories. Which categories are concern; PPE and cleaning supplies.</p> <p>Task Force to coordinate with individual sectors to help facilitate access to industry required PPE and Cleaning Materials where applicable</p> <p><a href="#">COVID-19 PPE Resource Request Form</a></p> <p><a href="#">Face Covering Guidance and Where to Buy</a></p>	<p>General list of supplier categories. Which categories are concern; PPE and cleaning supplies</p>	

**APPENDIX**

**Trade Associations:**



**Resources:**

[ACCD/VDH Health & Safety Requirements for All Businesses](#)

[ACCD/VDH Sector Guidance for Outdoor Recreation](#)

[OSHA Guidance for Preparing Workplaces for COVID-19](#)

[VDH Guidance for Communities and Workplaces](#)

[CDC Guidance for Cleaning and Disinfecting Public Spaces](#)

**National Industry Guidelines and Recommendations:**



COVID-19 PANDEMIC PLAYBOOK

*PRELIMINARY RETURN TO WORK  
AND  
BUSINESS RE-OPENING RESOURCE GUIDE*

[NSAA Pandemic Playbook](#)



[IAAPA Guidance](#)

**Other Vermont State Reopening Sector Plans:** \*Follow state-prescribed maximum gathering size, and separate state sector restart plans (golf, food & beverage/restaurant, retail, lodging, childcare/day camps, pools/waterpark, indoor fitness/climbing walls, spa, movie theatre) and gathering guidance.